



Sackers Quality Policy

As a leading company in the recycling of waste materials Sackers Limited aims to provide quality products and services that are of an agreed quality, sustainable and fit for purpose. Sackers aims to ensure Customer requirements are determined, and then met, with the aim of enhancing customer satisfaction through deliverance of value.

Sackers is committed to:

- Achieving and keeping certification to BS EN ISO 9001:2015 for our end of waste metal products certified to EU EoW Regulation
- Ensuring that applicable requirements are found and satisfied throughout all our activities, undertakings, and operations
- The continual improvement of the Quality Management System by review of non-conformances, internal auditing & objectives and measures
- Supplying suitable and sufficient resources including trained, competent staff to implement the Quality Management System
- Establishing Quality objectives in conjunction with the business plan and reviewed on a continual basis during SHEQ, operations management meetings and board meetings
- Effectively communicating the importance of the Quality Policy throughout the organisation
- Maintaining and improving our non-ferrous material supply lines, in line with the CCIC (China Commodities Inspection Corporation) requirements
- Maintaining and Improving our supply of various waste materials to agreed standards with our off takers and customers
- Maintaining and improving our supply of effective transport operations to our customers in a time effective, value driven service
- Maintaining and Improving our brokerage service to customers nationwide, providing an effective one stop shop for all customers waste requirements

Waste Operations:

Debtrac Centre, Ipswich Road, Needham Market, Suffolk, IP6 8DJ, England

- Collection and disposal of various waste streams, source segregated and mixed streams to various outlets
- Reprocessing, recovery and supply of scrap metals including copper and aluminium

Scrap Metal Reclamation Operations:

Railway Sidings, Gipping Road, Great Blakenham, Ipswich, Suffolk, IP6 0JB, England

- Reprocessing, recovery, transfer and supply of scrap metals including ferrous and non-ferrous grades. Supply of ballast products

Transport, Shipping & Brokerage Operations:

Debtrac Centre, Ipswich Road, Needham Market, Suffolk, IP6 8DJ, England

- Collection and delivery of various materials to our own, and 3rd party sites and premises
- Collection and delivery of materials through third party suppliers and shipping merchants

Responsibilities:

Group Level: The Heads of Departments, Commercial and Compliance Team(s) are responsible for the day to day management and control of Quality of product and services.

Site Level: The Site and Departmental Supervisors are responsible for the day to day control & adherence of operations at their own respective sites and departments.

Employees are to:

- Adhere to Sackers Quality and IMS requirements
- Report all Quality concerns to their immediate supervisor

A handwritten signature in black ink, appearing to read "David Dodds". The signature is fluid and cursive, with a large loop at the end.

David Dodds
Chief Executive Officer
August 2021